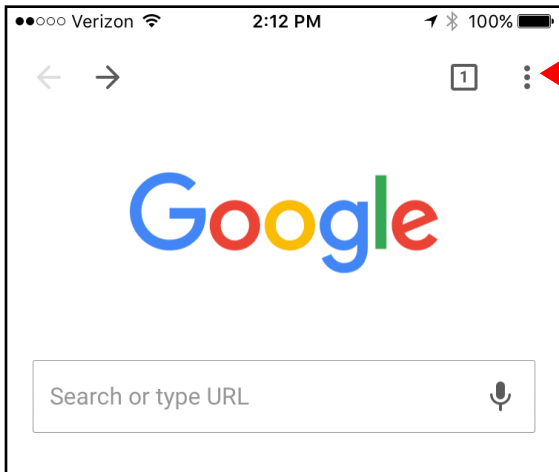
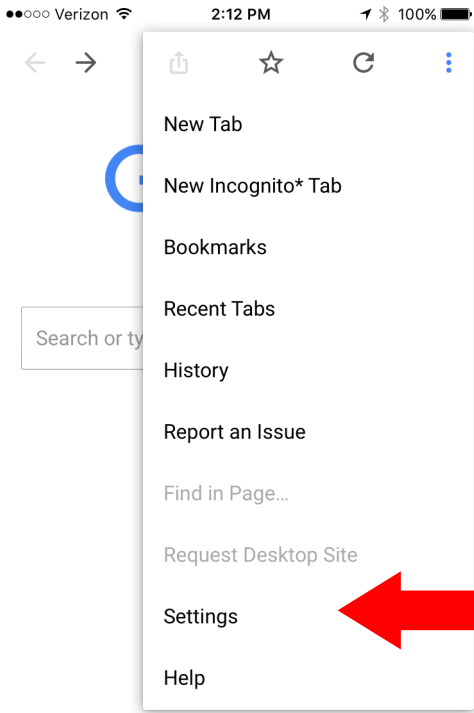


# Clearing your cache on Chrome (Mobile)

## iOs (Apple)

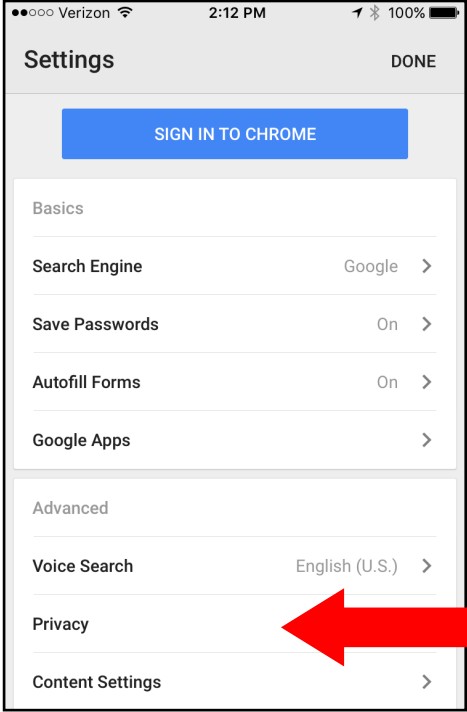


Select the three dot's in the top right corner to open up the browser menu

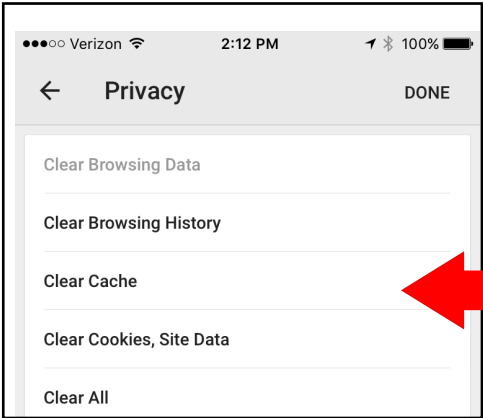


Choose "Settings" from the browser menu.

# iOs Continued



From the settings menu, you will want to select "Privacy"

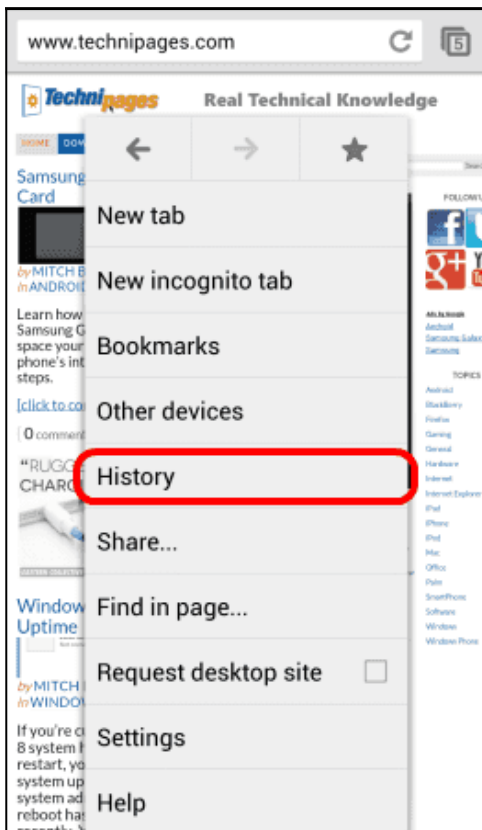


In the privacy settings; we recommend selecting the "Clear All" option at the bottom. If you prefer to not clear all, try clearing just your cache, and history. If that does not resolve the problem, you may have to go back in and choose "Clear All" to make sure everything is being refreshed..

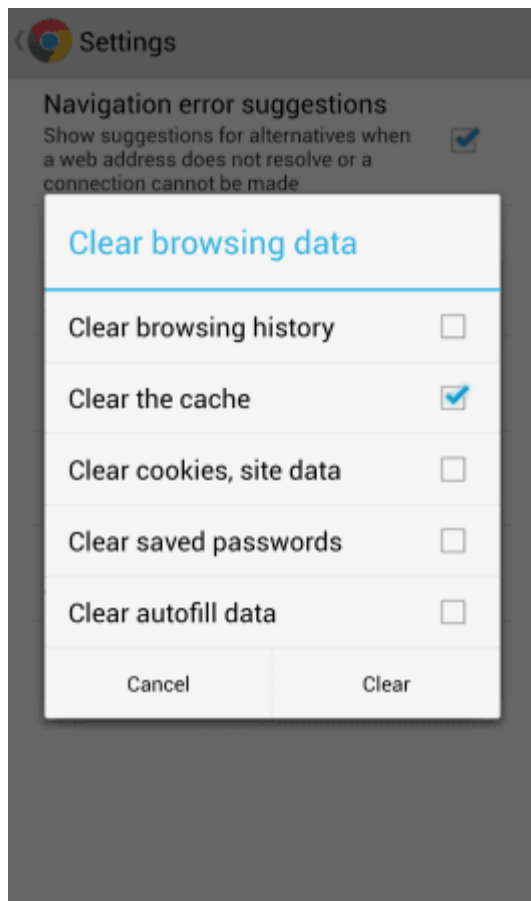
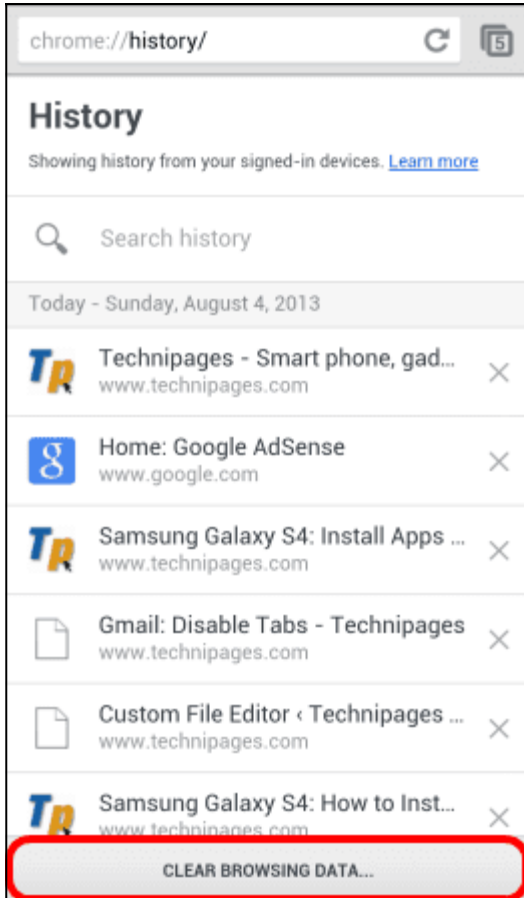
## Android Devices

### Option 1

While in Google Chrome, press the “Menu”  button and select “History”, or type “chrome://history/” in the address bar, tap “Go”.



Select the “**Clear Browsing Data...**” button at the bottom of the screen.



Check the “**Clear browsing history**“, “**Clear cookies, site data**“, or “**Clear the cache**” boxes, along with any other options as desired, then tap “**Clear**“.

## Option 2 Android

1. Open the “**Chrome**” browser app.

Select the “**Menu**”  icon in the upper-right corner of the screen.

1. Choose “**Settings**”.
2. Select “**Privacy**” in the left pane.

Select the “**Menu**”  icon in the upper-right corner of the screen.

1. Choose “**Clear browsing data**”.
2. Check the following items as desired:

- **Clear browsing history**
- **Clear the cache**
- **Clear cookies, site data**
- **Clear saved Passwords**
- **Clear autofill data**

3. Select “**Clear**”, and the data will be cleared.